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Nepal Industrial and Business Sector Occupational Standard (OS) Of **Tea Processor Level-2**





Occupational Classification Linkage with NSCO:

Occupational Title:	Tea Processor
Level:	2 (Foreman Level)
Sector:	Agriculture
Sub – Sector:	Agriculture
OS ID No.:	AG-010-078
Major Group:	7
Sub-major Group:	75
Minor Group:	754
Unit Group:	7543

Occupation Specific Employers Panel:

S.N.	Name	Designation	Organization		
1.	Raju Katuwal	Bhatta Operator	Delta Tea		
2.	Gopal Dahal	Director	Green Hill Tea Industries, Ilam		
3.	Manju Rai	Director	Maipokhari Tea Industry		
4.	Prabesh Pradhan	Director	llam Tea producer		
5.	Tilchan Pokhrel	Manager	Sangrila Tea industry, Terhathum		
6.	Ananda Prasad Pokhrel	Manager	Ilam Tea industry		
7.	Devi Pd. Khatiwada	Director	NAPAS Jhapa		
8.	Gopal Koirela	Employer	Himalayan Sangrila Tea production		
9.	Udaya Chapagain	Executive chairperson	Gorkha Tea Estate, Ilam		
10.	Pramod Rai	President/Employer	Suryodaya Nagar Tea Estate, Ilam		
11.	Om Nath Adhikari	Chair person	NCPA		
12.	Ganesh Pd.	Chief	DCC llam		

Occupation Specific Expert Workers Panel:

S.N.	Name	Designation	Organization	
1.	Nabin Pokhrel	Expert worker	Singha Devi Chiya Utpadan	
2.	Yam Bahadur Mukhya	Expert worker	Brothers Tea	
3.	Muna Mukhya	Expert worker	Baraha Tea	
4.	Milan Dahal	Manager/expert worker	Dahal Bandhu Tea	
5.	Purna Bahadur Rasali	Manager/expert worker	Sakhejung Hill range Tea	
6.	Dinesh Kumar Rasali	Manager/expert worker	Himalayan Sangrila Tea producer	
7.	Buddhi Bal Rai	Manager/expert worker	Gorkha Tea State	
8.	Ramesh Chapagain	Marketing Manager	Everest Oragnic Tea	
9.	Chandra Pd. Bhattarai	Processor/ Expert worker	Kanchanganga TERC	
10.	Ambika Dhungana	Processor/ Expert worker	Shangrila Tea	
11.	Dal Krishna Basnet	Processor/ Expert worker	Charkhola Earthodusk Tea	
12.	Sanil Pahhri	Expert worker	Ajambari Himchuli	
13.	Man Kumar Mukhiya	Expert worker	Maipokhari Tea	

OS Development Workshop facilitated by:

S.N.	Name	Designation	Organization
1.	Harischandra Sapkota	Facilitator	Freelance
2.	Prabesh Aryal	Co-facilitators / Recorder, Tourism Sector Expert	ELMS

OS Reviewed by ELMS Agriculture Sector Working Group:

S.N.	Name	Designation	Organization
1.	Mr. Govinda Ghemire	Advisor, Export Promotion Committee	FNCCI
2.	Mr. Krishna Prasad Adhikari	Vice President	CNI
3.	Ms. Shanta Basnskota Koirala	Secretary General, Woman Entrepreneur Committee	FNCSI
4.	Mr. Khemjaj Kafle	Agriculture Sector Expert	ELMS

OS Verified by ELMS Technical Advisory Committee:

S.N.	Name	Designation	Organization
1.	Dr. Mahesh Nath Parajuli	Professor	KU
2.	Mr. Kul Bahadur Phadera	Under secretary	MoEST
3.	Mr. Pravat Uprety	Associate Prof.	TU
4.	Mr. Kishor KC	Statistics Officer	CBS
5.	Ms. Sarada Ghimire	Dy. Director	CTEVT, Curriculum Div.
6.	Mr. Keshab Ghimire	Dy. Director	CTEVT, NSTB

S.N.	Name	Designation	Organization
1.	Mr. Rabin Kumar Shrestha	Focal Person/Ex EC member	FNCCI
2.	Mr. Sumit Kumar Kedia	Executive committee member	FNCCI
3.	Mr. Birendra Raj Pandey	Vice –president	CNI
4.	Mr. Megh Nath Neupane	Senior – Consultant	CNI
5.	Ms. Shobha Gurung	Vice president	FNCSI
6.	Mr. Mohan Katuwal	Vice president	FNCSI
7.	Mr. Binayak Shah	Senior-vice president	HAN
8.	Mr. Sajan Shakya	Secretary General	HAN
9.	Mr. Nicholas Pandey	Senior Vice President	FCAN
10.	Mr. Roshan Dahal	General Secretary	FCAN

OS Recommended by ELMS Coordination Committee:

OSS Approved by ELMS Board:

S.N.	Name	Designation	Organization
1.	Mr. Shekhar Golchha	Head of the organization	FNCCI
2.	Mr. Vishnu Kumar Agarwal	Head of the organization	CNI
3.	Mr. Shyam Prasad Giri	Head of the organization	FNCSI
4.	Ms. Srijana Rana	Head of the organization	HAN
5.	Mr. Rabi Singh	Head of the organization	FCAN
6.	Mr. Chandra Kanta Adhikari	Member Secretary	ELMS

Occupational Description:

In Nepal first tea was planted in 1863 and the seed was brought from China. Tea is the second drinking commodity after water in the world. Total demand of tea is 3- 4 Karor Kg. /year. Cultivation of tea is increasing and the tea is being first commercial crop in eastern hills of Nepal. Quality tea is depend upon the cultivation practices, harvesting and processing. Main duties of tea processor in tea processing plant is receiving green tea leaf and start processing immediate after receiving. After receiving green leaf about 16 -18 hours' continuous time is needed for up to final products. The processor perform withering of green leaf, rolling the green leaf, after that there are two type of tea first is normal tea and the process depends the processing technique. For black (normal tea) fermentation, dying, sorting and packaging are the major duties of the tea processor. For the green tea processing; fermentation process is excluded and other whole process from receiving of green leaf to final products is the same. During this time intensive care, continuous processing effort is necessary and the tea processor must be involve in whole processing events.

There is no formal training of tea processor in Nepal yet. Initially the tea processor was full filled from India and still qualified processor are from India. Some Nepali tea processor are became experienced working with the Indian processor for long time and they became perfect. Only about 15 persons are competent tea processor in the tea processing industries in Nepal. Considering increasing number and modernization of processing plants there is demand of 300 competent tea processor.

The occupation "**Tea Processor**" Level-2 (Foreman Level) describes the individual with required knowledge for applying basic method of performance, knowledge to select tools, equipment and materials appropriate for the given task. He/she possess the ability to apply basic theory and principle of the common duties and tasks to solve the given assignment. Further, the performer has ability to act independently in simple core skills and can work under the supervision of supervisor for some higher level of tasks to ensure the technicality as a co-worker. This individual has to operate machines and supervises assistant worker and labour in the team. Nepal's industrial & business sector expects Individual reserving set level of skills, knowledge and attitudes of Tea Processor which reflect for the improvement of production/services and workers' productivity.

Occupational and environmental safety:

In Nepal till now the tea processing plants apply fire wood as the fuel of the processing plant. Huge amount of trees are cut and burned in the processing unit. Burning of fire wood increases Co_2 in the air in one side and causes deforestation in the other side. Use of electricity power as processing fuel can mitigate the deforestation and carbon emission in the air. If we apply chemical fertilizers and synthetic pesticides in the tea garden it causes the soil, water and air pollution. There is residual effect of the chemical in the final products of tea. So organic cultivation practices can minimize the pollution created by the chemical fertilizer and pesticides. On the other hand, cultivation of rapid growing plants for fire wood is also a way of minimizing deforestation.

Minimum Job Entry Requirement:

As per the labour law the Nepalese citizen aged 18 years and above and competent as per this occupation standards are eligible to enter in this occupation. To cope the required knowledge and tasks performance standard of this occupation 10th grade graduates or equivalent qualification are suggested to enter in the skills and knowledge impartation process of the Tea Processor.

Worker's traits:

Desirable workers traits of for **Tea Processor** are individual with creative, active, laborious, honest and patient behaviors are essential. Similarly, the tea processor should be a team player, good communicator and positive to the tea cultivation and processing practices. He/she also should be enjoyed in the tea cultivation and processing plant. Further, individual having flexible in time management, honest, loyal to the organization, able to maintain minimum work ethics, punctual and regular as a professional tea processor are desirable behaviors. Additionally, the Tea Processor should possess simple maintenance skills and knowledge of common machines of the processing plant. In our Nepalese context, some of the tea processing plants are small and cannot afford for many types of workers, so that, the Tea Processer should also play the role of manager of the processing plant, and needs to hands on administrative and financial management skills. The tea processing is seasonal and the processing plant stops, during this gap the processor should be involved and enjoyed in the cleaning and maintenance of the processing plant.

Occupational career path:

- Above the position: Senior Tea Processor or Level -3 (Supervisor Level)
- Current position : Tea processor or Level -2 (Foreman Level)
- Below the position: Assistant Tea Processor or Level -1 (Assistant Level).

Abbreviation used:

Task Level		Rating number and their meaning
Significance	:	1- Important; 2- Moderately important; 3-Highly important.
Ease	:	1- Easy; 2-Moderately easy; 3-Very easy.
Occurrence	:	1-Rarely occurred; 2-Moderately occurred; 3-Frequently occurred.
Cocarronico	•	
N/A	:	Not Applicable
OS	:	Occupation Standard
FNCCI	:	Federation of Nepalese Chamber of Commerce & Industries
CNI	:	Confederation of Nepalese Industries
FNCSI	:	Federation of Nepalese Cottage & Small Industries
FCAN	:	Federation of Construction Association Nepal
HAN	:	Hotel Association Nepal
ELMS	:	Employers Led Market Secretariat
SWG	:	Sector Working Group
TAC	:	Technical Advisory Committee
SOP	:	Standard Operating Procedure
KU	:	Kathmandu University
MoEST	:	Ministry of Education, Science & Technology
TU	:	Tribhuwan University
CBS	:	Central Beauro of Statics'
CTEVT	:	Council of Technical Education and Vocational Training
NSTB	:	National Skill Testing Board
Div.	:	Division
PPM	:	Parts Per Million
RPM	:	Round Per Minutes
TSLC	:	Technical School Level Certificate
DMT	:	Dryer Mouth Tea
gm.	:	Gram
ml.	:	Milliliter
F.	:	Fahrenheit
C.	:	Celsius

			Soft Skills Area
SN	Duty statements	SN	Task statements
1.	Demonstrate positive attitude	1.	Manage time for occupational assignment
	·	2.	Exhibit empathy with customers and team members
		3.	Exhibit work ethics of Tea Processor
		4.	Respond assignment received
		5.	Receive / give feedback and feed forward
			-
2.	Exhibit interpersonal skills	6.	Listen customers demand, complaints, or others information
		7.	Communicate with others about products and services
		8.	Coordinate with customers, team members and stakeholders
		9.	Perform net-working with customers, team, and stakeholders
2		10	Each (b) is the first of the second second second second second
3.	Demonstrate occupational leadership	10.	Exhibit behavior of team player among the members
		11.	Make decision at different situation of the occupation
		12.	Solve problem encountered in the occupation
		13.	Take responsibility and accountability of the assignment
		14.	Develop work plan of Tea Processor
			Core Skills Area
4.	Analyzing and receiving	15.	
	, , , , , , , , , , , , , , , , , , , ,	16.	Perform weighing of green leaf
		17.	Receive green leaf
5.	Perform withering	18.	Perform trough loading of green leaf
	·	19.	Treat green leaf by cold and hot air
		20.	Test withered condition of green leaf
		21.	Unload withered leaf from trough
0		00	
6.	Perform rolling of withered green leaf	22.	Set rolling program
		23.	Load withered green leaf in roller
		24.	Run the roller
		25.	Perform shifting
7.	Ferment rolled green leaf	26.	Spread rolled green leaf
	r ennentrened green ledi	27.	
		28.	Collect fermented leaf
8.	Perform drying of rolled green leaf	29.	Set dryar
		30.	Run the dryar
		31.	Load fermented leaf on dryar
		32.	Collect dried leaf from dryer
9.	Perform sorting of dried leaf	33.	Analyze DMT
5.	r chorm sorting of thet lear	33. 34.	Perform hand sorting of dried leaf
		34. 35.	Check sorting machine
		35. 36.	Perform sorting by machine for black tea
		30. 37.	Perform grade analysi of tea
		01.	r onorm grado analysi of toa
10.	Perform Packaging	38.	Take sample of graded tea
		39.	Taste sample of final products
		40.	Perform manual packaging
		41.	Perform packeging by machine
		42.	Keep records
11	Managa processing start	10	Droporo dutu utaol
11.	Manage processing plant	43.	Prepare duty wheel

List of Duties and Tasks of the Tea Processor: Level-2

		44. 45.	Supervise subordinate/workers Motivate staff/ workers	
12.	Perform Simple maintenance	46. 47. 48. 49.	Check voltage of electricity supply Troubleshoot problems of processing machine Perform basic mechanical maintenance Replace fan belt of machine	
13.	De-enzyming & speciality making	50. 51. 52. 53. 54.	Perform steeming for green tea Perform rosting for green tea Prepare golden tea Prepare Oolon tea Prepare white tea	

Task Competency Standard

Soft Skills Area:					
Task number:	1				
Task statement:	Manage time for occupation				
Level of task:	Significance	Ease	Occurence		
	3	2	3		
Terminal performance standard	Given Condition				
	Tasks are performed a	ational assignment inment is exhibited; vithin the given time fran s per the given work pla			
Related technical knowledge	 Importance of time management; Work priority and rescheduling as per the urgency; Points to be consider while managing time during duty ho 				

Task number:	2		
Task statement:	Exhibit empathy with cust	omers and team membe	rs
Level of task:	Significance	Ease	Occurence
	2	2	3
Terminal performance standard	Given Condition		
	 Any incident (Problems, or team members. Task: Exhibit empathy with Time: N/A Standard/Criteria: Performer is expressed 	customers and team mem	, bers.
	expression) as per the given incident during the performance.		
	 Performer is acted according 	ordingly as per the feelings	6.
Related technical knowledge	 Meaning and importance empathy; 		
	 Different situations of empathy; 		
	 Points to be consider while exhibiting empathy. 		

Task number:	3			
Task statement:	Exhibit work ethics of Tea	Exhibit work ethics of Tea processor		
Level of task:	Significance	Ease	Occurence	
	3	2	3	
Terminal performance standard	Given Condition			
	 Occupational ethics at 	nd code of conduct of orga	anization or	
	 Standard operating pr 	ocedure (SOP).		
	Task: Keep work ethics.			
	Time: N/A			
	Standard/Criteria:			
	 Given occupational ethic 	ics and organizational code	e of conducts are followed;	
	 SOP is followed; 	0		
	 Performer is satisfied a 	nd motivated in the occup	ation.	
Related technical knowledge	 Meaning and important 	ce work ethics;		
	Occupational work ethics.			
	Code of conducts of org			

Task number:	4			
Task statement:	Respond assignment recei	ved		
Level of task:	Significance	Ease	Occurrence	
	3	2	3	
Terminal performance standard	Given Condition:			
	 Any assignment or task order. 			
	Task: Respond assignment			
	Time: N/A			
	Standard/Criteria:			
	 Assignment is responde 			
	 Assignment is noted; 			
	 Assignment is completed 	d within the agreed time).	
Related technical knowledge	 Importance of timely res 	ponse;		
-	 Time requirement of assignment. 			
	 Manner of interaction with 	•		
	 Types of work and urger 	•		

Task number:	5	5		
Task statement:	Receive / give feedback a	Receive / give feedback and feed forward		
Level of task:	Significance	Ease	Occurrence	
	3	2	3	
Terminal performance standard	Given Condition			
	 Any assignment or task order 			
	Task: Receive / give feedback and feed forward			
	Time: NA			
	Standard/Criteria:			
	 Performer is listened actively; 			
	 Performer is noted feed forward and feedback; 			
	 Firstly, given positive feedback objectively; 			
	 Secondly given develop 	pmental feedback objectiv	ely;	
	 Digestible amount of fe 	edback is considered.		
Related technical knowledge	Meaning and importance of feed forward and feedback		dback;	
-	 Types of feedback; 			
	 Techniques of receiving and giving feed forward and feedback. 			

Task number:	6	6		
Task statement:	Listen customers demand	Listen customers demand, complaints or others information		
Level of task:	Significance	Occurrence		
	3	2	3	
Terminal performance standard	Given Condition			
		nber is complaining / repo		
	Task: Listen customers demand, complaints or others information			
	Time: N/A			
	Standard/Criteria:			
	 Complaints are listened actively; 			
	 Performer is nodded the head during listening; 			
	 Complainer is asked for clarification; 			
	 Noted the complaint or 	reporting is done;		
	 Reporter or complainer 	is satisfied with his/her lis	stening attitude.	
Related technical knowledge	Importance of active listening;			
_	•	ctive listening and hearing	1	
	Techniques of active listening.			

Task No:	7				
Task statement:	Communicate with others about products and services				
Level of task:	Significance	Significance Ease			
	3	2	3		
Terminal performance standard	Given Condition				
	 Information to be common 	nunicated and			
	 Relevant audience. 				
	Task: Communicate with ot	hers about products and s	ervices		
	Time: N/A				
	Standard/Criteria:				
	 Voice is heard clear and audible; 				
	 Vocal is heard pleasan 	t;			
	 Visual expressions are 	seen natural;			
	 Information shared is for 	ound concise and complete	Э.		
Related technical knowledge	 Meaning and importance 	ce of effective communicat	ion;		
	 Effective communication 				
	 Types of communication; 				
	Means of communication;				
	 Techniques of effective communication. 				

Task number:	8	8		
Task statement:	Coordinate with customers, team members and stakeholders			
Level of task:	Significance	Occurrence		
	3	2	3	
Terminal performance standard	Given Condition			
	 Agenda or issue or info 	 Agenda or issue or information to be coordinated, 		
	 Team members or rele 	vant stakeholders and		
	 Means of coordination. 			
	Task: Coordinate with custo	omers, team members and	stakeholders	
	Time: N/A			
	Standard/Criteria:			
	 Coordination is done as 	s per the given agenda, iss	sues or information;	
	 Coordination is done as 	s per the target receivers;		
	 Coordination is done as 	 Coordination is done as per the given means of coordination. 		
Related technical knowledge	 Meaning and important 	ce coordination;		
	 Means of coordination; 			
	 Techniques of effective coordination. 			

Task number:	9	9		
Task statement:	Perform net-working with customers, team and stakeholders			
Level of task:	Significance	Ease	Occurrence	
	3	1	3	
Terminal performance standard	Given Condition:		·	
	 Assignment and 	 Assignment and 		
	 Job description. 			
	Task: Perform net-working with customers, team and stakeholders			
	Time: N/A			
	Standard/Criteria:			
	 Service delivery met the 	e standard of the organiz	ation;	
	 Additional service proce 	 Additional service procurement is easily available. 		
Related technical knowledge	 Meaning and importance 	ce of networking;		
	 Means of networking; 			
	 Techniques of effective networking. 			

Task number:	10			
Task statement:	Exhibit behavior of team player among the members			
Level of task:	Significance	Ease	Occurrence	
	2	1	3	
Terminal performance standard	Given Condition:			
	 Assignment and 	 Assignment and 		
	Working team.			
	Task: Exhibit behavior of team player among the members			
	Time: N/A			
	Standard/Criteria:			
	 Team members are found encouraged; 			
	 Collective ownership is taken; 			
	 Cooperative and assertiveness are found; 			
	 Responsibility and accountability are taken. 			
Related technical knowledge	Meaning and importance of team work;			
	Characteristics of good team player;			
	Phases of team formation;			
	Tips of effective team work.			

Task number:	11	11		
Task statement:	Make decision at different s	Make decision at different situation of the occupation		
Level of task:	Significance	Ease	Occurrence	
	3	3	3	
Terminal performance standard	Given Condition:			
	 Any assignment with possible unusual situation during the process and 			
	Problem or case and time frame.			
	Task: Make decision at differ	rent situation of the occu	upation	
	Time: N/A			
	Standard/Criteria:			
	 Decisions are taken within given time frame; 			
	 Desired results are achie 	eved;		
	Decisions are considered	money and resources.		
Related technical knowledge	Meaning and importance of decision making;			
	Simple decision-making	-		

Task number:	12	12			
Task statement:	Solve problem encountere	Solve problem encountered in the occupation			
Level of task:	Significance	Significance Ease Oc			
	3	3	3		
Terminal performance standard	Given Condition:				
	 Any problem or case ar 	 Any problem or case and time frame. 			
	Task: Solve problem encountered in the occupation. Time: N/A				
	Standard/Criteria:				
	 Problems are solved in 	given time frame;			
	 Desired results are ach 	ieved;			
	 Efficient use of time, me 	oney and resources are co	onsidered.		
Related technical knowledge	 Meaning and important 	ce of problem solving;			
	 List of potential problems in the occupation; 				
	General problem-solvin	 General problem-solving techniques. 			

Task number:	13		
Task statement:	Take responsibility and accountability of the assignment		
Level of task:	Significance	Ease	Occurrence
	3	2	3
Terminal performance standard	Given Condition:		·
-	 Assignment; 		
	Job description.		
	Task: Take responsibility and accountability of the assignment		
	Time: N/A		
	Standard/Criteria:		
	 Dedication to the assignment is exhibited; 		
	 To complete the assignr 	ment as per the set star	idard is attempted;
	Ownership of results are taken		
Related technical knowledge	 Meaning of responsibility and accountability; 		
	 Importance of responsibility and accountability for tea processor. 		

Task No:	14			
Task statement:	Develop work plan			
Level of task:	Significance	Ease	Occurrence	
	3	2	3	
Terminal performance standard	Given Condition:			
	 List of tasks and their pri 	ority order;		
	 Planning forms and form 	at;		
	 Job description. 			
	Task: Develop work plan.			
	Time: N/A			
	Standard/Criteria:			
	 Plan is developed as per 	the given tasks;		
	 Planning is done in giver 	n forms and format;		
	 Tasks are planned based 	d on priority order or se	quence;	
	 Efficient use of resources 	s (time, money, and peo	ople) are considered.	
Related technical knowledge	 Meaning of planning; 			
	 Importance of planning; 			
	 Different planning tools; 			
	 Points to be considered while planning; 			

	Core Skills	Area		
Task number:	15.			
Task statement:	Perform grading of green leaf			
Level of task:	Significance	Ease	Occurence	
	3	1	3	
Terminal performance standard	Given Condition:			
	Supplier / Farmer with green to	ea leaf;		
	 Worker/labour; 			
	Quantity of green leaf and type	es of grade.		
	Task: Perform grading of green I	eaf.		
	Time: 2 minutes /sample.			
	Standard/Criteria:			
	Grading by the performer is matched with the grading done by the supervisor;			
	Sample green leaves with one	bud and two leaves are (81	l to 100 %) graded "A";	
	Sample green leaves with one	bud and two leaves are (71	l to 80 %) graded "B";	
	Sample green leaves with one	bud and two leaves are (61	to 70 %) graded "C";	
	• Sample green leaves with one bud and two leaves below 60 % are not graded.			
Related technical knowledge	Meaning and importance of gr	ading of green leaf;		
	Points to be considered while	grading of green leaf;		
	Different grading system of grading system	een leaf in tea industries;		
	Decision making process in te	a leaf grading.		
Safety/precaution	Condition of the leaf, freshnes	s is critical.		
Tools, equipment and materials	Green leaf sample;			
	Net bag and Doko.			

Task number:	16.				
Task statement:	Perform weighing of green leaf				
Level of task:	Significance Ease Occurence				
	3	3	3		
Terminal performance standard	Given Condition:				
	 Graded green leaf. 				
	Task: Perform weighing of gi	reen leaf.			
	Time: 5 minutes /quintal.				
	Standard/Criteria:The weight measured by the performer is matched with the weight measured				
	the supervisor;				
	Weight of green leaf is rec	orded.			
Related technical knowledge	Importance of weighing of	green leaf;			
	 Different units and their co 	nversion;			
	Points to be considered w	nile weighing the green leaf.			
Safety/precaution	Volume of green leaf incre	ase weight of green leaf.			
Tools, equipment and materials	Weighing balance;				
	• Sack, net bag;				
	• Record book and bill pad.				

	17.			
Task statement:	Receive green leaf			
Level of task:	Significance	Ease	Occurence	
	3	2	3	
Terminal performance standard	Given Condition:			
	 Weighted green leaf; 			
	 Day book, log book and qu 	antity to be received or acce	pted.	
	Task: Receive green leaf.			
	Time: 5 minutes /quintal.			
	Standard/Criteria:			
	Received green leaf is received	orded;		
	Bills/dispatch slips are found.			
Related technical knowledge	Meaning and importance of	of receiving;		
	Points to be considered with the second	nile receiving green leaf;		
	Grade of green leaf.			
Safety/precaution	Grade wise separation of green leaf is importance.			
Tools, equipment and materials	Bill, record book, day book	, pen;		
	• Forms/ formats, net bag and vehicle.			

Task number:	18.				
Task statement:	Perform trough loading of green leaf				
Level of task:	Significance	Ease	Occurence		
	3	2	3		
Terminal performance standard	Given Condition:				
	 Assistant of loading; 				
	 Received green leaf and quantity to be trough loaded. 				
	Task: Perform trough loading of green leaf.				
	Time: 30 miutes /quintal/individual.				
	Standard/Criteria:				
	 Thickness level of spreaded green leaves is made uniform; 				
	• The rate of trough loading is maintained 1 kg/square feet;				
	Loaded green leaf is recorded.				
Related technical knowledge	Meaning and importance of trough loading of green leaf;				
	 Types and capacity of trough; 				
	 Round per minute (RPM) of fan in the trough; 				
	Points to be considered whi	le trough loading of green l	eaf.		
Safety/precaution	Thickness of spreading is critical;				
	Condition of trough is critical.				
Tools, equipment and materials	Assistant, Doko/Thunse/net bag/Carate;				
	Wheel barrow/trolley and trough,				

Task number:	19.			
Task statement:	Treat green leaves by cold and hot air			
Level of task:	Significance	Ease	Occurence	
	3	1	3	
Terminal performance standard	Given Condition:			
	 Loaded trough; 			
	The required quality of mo	isture in tea or		
	Moisture percent to be ren	noved.		
	Task: Treat green leaves by	cold and hot air.		
	Time: Total tretment up to 18 hrs.			
	Standard/Criteria:			
	 The moisture removal in treated leaf is maintained 40 – 70 %; 			
	 The cold air temperature is maintained (above 15 degree Celsius is better); 			
	The hot air temperature is	maintained 40 - 60º Celsius	З;	
	Hot air flow is provided for	8 – 14 hours;		
	Re-cold air flow is provided for minimum1 hour.			
Related technical knowledge	 Meaning and importance of treating by cold and hot air; 			
	Points to be considered with the second	nile treating by cold and hot	air;	
	Humidity requirement in th	e treated leaf;		
	• Factors depends on the le	ngth / duration for cold and I	not air treatment;	
	Length of cold and air flow depends on climatic condition.			
Safety/precaution	Apply safety protocol.			
Tools, equipment and materials	Excel fan, heater, electricit	y / source of power;		
	Hygrometer and thermal gun.			

Task number:	20.			
Task statement:	Check withered condition of green leaf			
Level of task:	Significance	Ease	Occurence	
	3	1	3	
Terminal performance standard	Given Condition:			
	Withered leaf sample and	moisture reference;		
	Quantity of sample or num	ber of sample to be tested.		
	Task: Test withered leaf.			
	Time: 5 minutes /sample.			
	Standard/Criteria:			
	 Leaves are evenly withered and ball formed when taken in the palm; 			
	 Withered stems are found un-broken when bended; 			
	 Moisture content is found as per the given reference; 			
	• The results are reported by the performer matched with the test result of supervisor.			
Related technical knowledge	Meaning and importance of testing withered leaf;			
	Standard moisture content	t in the withered leaf;		
	 Points to be considered while testing of withered leaf; 			
	• Factors responsible to moisture content in the withered leaf;			
	Testing procedure.			
Safety/precaution	Desired quality of tea needs to be prepared.			
Tools, equipment and materials	Sample and trough.			

Task number:	21.			
Task statement:	Perform unloading of withered leaf from trough			
Level of task:	Significance	Occurence		
	3	2	3	
Terminal performance standard	Given Condition:			
	 Withered leaves in trough; 			
	Quantity/number of trough	to be un-loaded.		
	Task: Perform unloading of v	vithered leaf from trough.		
	Time: 30 minutes /quintal leacves.			
	Standard/Criteria:			
	Moisture out is determined by weighing;Uploaded withered leaves are recorded;			
	 Unloaded withered leaves are found safe and un-broken. 			
Related technical knowledge	Meaning and importance of uploading;			
	 Points to be considered w 	hile unloading of withered lear	f.	
Safety/precaution	Handle the leaf gently			
Tools, equipment and materials	Net bag/ bucket/carat/ Dol	ko/thunse;		
	Weighing balance;			
	 Log book / day book / stati 	onary.		

Task number:	22.			
Task statement:	Set rolling program			
Level of task:	Significance	Ease	Occurence	
	3	1	3	
Terminal performance standard	Given Condition:			
	 Roller machine; 			
	• Feeding and discharged time and required pressure.			
	Task: Set rolling program.			
	Time: 5 minutes /lot.			
	Standard/Criteria:			
	 Feeding discharge time is set as per the given criteria; 			
	• Required pressure is maintained/set as per standard pressure reference.			
Related technical knowledge	Meaning and importance of setting rolling program;			
	 Types of roller and dryer and their condition; 			
	RPM of roller;			
	Withered condition of leaf;			
	Points to be considered with the second	nile setting roller.		
Safety/precaution	Condition of withered leaf condition is critical;			
	Time factor is importance.			
Tools, equipment and materials	Stationary, whiteboard;			
	Marker and wiper.			

Task number:	23.			
Task statement:	Load withered green leaf in roller			
Level of task:	Significance	Ease	Occurence	
	3	3	3	
Terminal performance standard	Given Condition:			
	Unloaded withered leaves	and quantity to be uploaded	• 9	
	 Set roller and desire quality of tea to be load; 			
	Required time or refrence time.			
	Task: Load withered green leaf in roller.			
	Time: 5 - 10 minutes /lot.			
	Standard/Criteria:			
	 Uploaded withered leaves are loaded as per given quantity; 			
	• Uploaded withered leaves is made free from spell/waste;			
	 Uploading is found as per the given time and types of roller. 			
Related technical knowledge	Meaning and importance of	f uploading of roller;		
	Points to be considered where the second secon	nile uploading of roller;		
	Types of roller.			
Safety/precaution	Safety is critical.			
Tools, equipment and materials	Withered leaves, assistant;			
	Shovel and Bata/ bucket.			

Task number:	24.			
Task statement:	Run the roller			
Level of task:	Significance	Ease	Occurence	
	3	1	3	
Terminal performance standard	Given Condition:			
	Types of roller and set rolle	er;		
	Types/condition of withered leaf.			
	Task: Run the roller.			
	Time: N/A (Depends upon quantity required and seting of the roller).			
	Standard/Criteria:			
	 Roller is found running as per the setting; 			
	Condition of rolling is observed and recorded.			
Related technical knowledge	Working principle of maching	ne;		
	Factors affecting rolling time.			
Safety/precaution	Machine safety and personal safety is important.			
Tools, equipment and materials	Continuous power supply.			

Task number:	25.			
Task statement:	Perform shifting			
Level of task:	Significance	Ease	Occurence	
	3	3	3	
Terminal performance standard	Given Condition:			
	Rolled leaf and quantity to	be shifted.		
	Task: Perform shifting.			
	Time: N/A			
	Standard/Criteria:			
	Raw materials are found s	afe;		
	• Two types of products are	graded (fine and coarse);		
	 Feeding is done as per the 	e given quality;		
	Shifter is found feeding co		running.	
Related technical knowledge	Meaning and importance of	of shifting;		
	 Types of shifting; 	-		
	 Requirement of shifting; 			
	 Procedure of shifting. 			
Safety/precaution	Timing, machine and personal safety.			
Tools, equipment and materials	Shifting machine and rolled leaf.			

Task number:	26.			
Task statement:	Spread rolled leaf in floor/rake			
Level of task:	Significance	Ease	Occurence	
	3	2	3	
Terminal performance standard	Given Condition:			
	 Site or location of spreadir 	ng and rolled leaf;		
	 Quantity to be spreaded. 			
	 Thickness of sprread (4") 			
	Task: Spread rolled leaf in flo	oor/rake.		
	Time: Depends on quality an	d temperature.		
	Standard/Criteria:			
	 Leaves are spreaded as per the given quantity; 			
	 Thickness of spreading is given 4 inch and uniform; 			
	 Fine and coarse are separ 	ately spreaded;		
	 Spreaded materials are found ball free; 			
	 Spreading is done in hyeg 	inic place.		
Related technical knowledge	Meaning and importance of	of spreading;		
	 Points to be considered with 	hile spreading;		
	 Spreading methods and 			
	 Factors affecting duration of spreading; 			
Safety/precaution	Timing is critical.			
Tools, equipment and materials	Spreading floor/rake (space)	e), thermometer;		
	• Fan, fermentation space (room).			

Task number:	27.			
Task statement:	Check fermentation status			
Level of task:	Significance	Ease	Occurence	
	3	1	3	
Terminal performance standard	Given Condition:			
	• Sample of spreaded leaf.			
	Task: Check fermentation status.			
	Time: 1 minutes /sample			
	Standard/Criteria:			
	 Test result is matched with the test result of the supervisor; 			
	Color is seen coppery;			
	Aroma is found pleasant;			
	• The formatted duration is given 3-4 hours.			
Related technical knowledge	Meaning and importance of checking fermented leaf;			
-	 Points to be considered while checking; 			
	 Desire flavor and color of the fermented leaf; 			
	• Fermentation time is (3 - 4 hours) depends on guality and desire.			
Safety/precaution	Desire flavor and color is critical.			
Tools, equipment and materials	Eye/nose.			

Task number:	28.			
Task statement:	Collect fermented leaf			
Level of task:	Significance	Ease	Occurence	
	3	3	3	
Terminal performance standard	Given Condition:			
	 Leaf spreaded floor/rack at 	nd quantity to be collected;		
	Time of collection or refere	nce.		
	Task: Collect fermented leaf.			
	Time: 2 minutes /bucket.			
	Standard/Criteria:			
	 Collected leaves are kept as per the grade (fine/coarse); 			
	• Fermented leaves are collected immediately after desire color and flavor (quality)			
	appears;			
	 Fermented leaves are collected safely and ensured free from waste. 			
Related technical knowledge	Meaning and importance c	ollection and collection time	duration;	
	 Collection methods; 			
	Required time duration for	fermentation.		
Safety/precaution	Mixing and contamination is critical.			
Tools, equipment and materials	Bucket, bowl, Bata, shovel;			
	Broom, mask;			
	Collection pan and PPE.			

Task number:	29.			
Task statement:	Set dryer			
Level of task:	Significance	Ease	Occurence	
	3	3	3	
Terminal performance standard	Given Condition:			
	• Types of dryer and desire	temperature.		
	Task: Set dryer.			
	Time: 30 minutes /setting in o	daily routine work.		
	Standard/Criteria:			
	Dryer setting is found as p	er the desire temperature;		
	• Feeding thickness is set as	s per the reference;		
	Hot air volume is adjusted	time.		
Related technical knowledge	Meaning and importance of setting dryer;			
	Common temperature requ	uirement;		
	Feeding thickness is 3 cm	(3/4 inch);		
	Hot air volume and time requirement.			
Safety/precaution	Temperature, feeding thickness and hot air volume are critical.			
Tools, equipment and materials	• Dryer;			
	• Thermometer and watch.			

Task number:	30. Run the dryer			
Task statement:				
Level of task:	Significance	Ease	Occurence	
	3	2	3	
Terminal performance standard	Given Condition:			
	Set dryer.			
	Task: Run the dryer.			
	Time: 1 minutes /lot.			
	Standard/Criteria:			
	 Running of dryer is seen as per the setting; 			
	Running is monitored.			
Related technical knowledge	Points to be considered;			
	Capacity of machine;			
	Minimum and maximum time requirement.			
Safety/precaution	Continuous monitoring is essential.			
Tools, equipment and materials	Dryer;			
	Electricity supply and PPE.			

Task number:	31.		
Task statement:	Load fermented leaf in dryer		
Level of task:	Significance	Ease	Occurence
	3	2	3
Terminal performance standard	Given Condition:		
	 Running dryer and quantity to be loaded. 		
	Task: Upload fermented leaf	in dryer.	
	Time: Depends upon the cap	acity of dryar.	
	Standard/Criteria:		
	 Upload is found as per the given quantity; 		
	 Thickness is made as per the setting and uniform; 		
	 Uploading is made free of wastage; 		
	 Inlet and outlet temperature difference is maintained 90° – 100° F. 		
Related technical knowledge	Uploading methods/ freque	ency;	
	 Inlet and outlet temperatur 	e difference (90º – 100º F.);	
	 Types of machines and factors affecting drying. 		
Safety/precaution	Avoid overloading.		
Tools, equipment and materials	Fermented leaf, filled bucket;		
	Broom, assistant, bucket a	nd broom.	

Task number:	32.			
Task statement:	Collect dried leaf from dryer			
Level of task:	Significance	Ease	Occurence	
	3	2	3	
Terminal performance standard	Given Condition:			
	 Running loaded dryer; 			
	Capacity of dryer and colle	ct dried leaf.		
	Time: Depend on the capacit	y of dryer.		
	Standard/Criteria:			
	• The dryness of the leaf is ensured as per the standard or desire quality;			
	• If the collected leaf are not dry as per requirement the dryer is re-adjusted as per			
	the required dryness of leaf;			
	 The collection is done as per the capacity of dryer; 			
	 The collection of leaf is done safely and free from waste; 			
	 The moisture is 2-10 % in the collected DMT; 			
	Collection is recorded;			
	Recovery is calculated.			
Related technical knowledge	 Standard moisture content in the dried products; 			
	Process of collection;			
	Required moisture content in DMT;			
	Desired recovery of the DMT.			
Safety/precaution	Moisture content is critical.			
Tools, equipment and materials	 Bucket, bowl, PPE, bag; 			
	Broom and shovel.			

Task number:	33.			
Task statement:	Analyze DMT			
Level of task:	Significance	Ease	Occurence	
	3	2	3	
Terminal performance standard	Given Condition:			
	 Sample of DMT and 			
	DMT reference materials.			
	Task: Analyze DMT analysis.			
	Time: 1 hour /sample.			
	Standard/Criteria:			
	 DMT analysis report is matched with the DMT test result of supervisor; 			
	After analysis, required activities are recommended.			
Related technical knowledge	Standard reference of quality DMT;			
	Types of DMT;			
	Process/methods of DMT	analysis;		
	 Points to be considered while analyzing DMT. 			
Safety/precaution	Perform as per standard references.			
Tools, equipment and materials	Moisture meter;			
	Standard reference materi	als.		

Task number:	34.			
Task statement:	Perform hand sorting of dried leaf			
Level of task:	Significance	Ease	Occurence	
	3	1	3	
Terminal performance standard	Given Condition:		•	
	Recommendation of DMT analysis.			
	Task: Perform hand sorting of dried leaf			
	Time: N/A			
	Standard/Criteria:			
	 Hand sorting is done as per the recommendation; 			
	DMT is handled gently.			
Related technical knowledge	Meaning and importance of sorting;			
	 Points to be considered while sorting and possible size of DMT; 			
	 Possible types of foreign materials and grading type of DMT. 			
Safety/precaution	Handling of dry DMT is critical.			
Tools, equipment and materials	Nanglo, bucket, sack;			
	Analyzed DMT and PPE.			

Task number:	35.			
Task statement:	Check sorting machine			
Level of task:	Significance	Ease	Occurence	
	3	2	3	
Terminal performance standard	Given Condition:			
	Sorting machine before rur	nning;		
	Standard checklist of checking.			
	Task: Check sorting machine			
	Time: 5 minutes /routine work.			
	Standard/Criteria:			
	The checking is done as per the given check list or			
	Standard procedure is followed.			
Related technical knowledge	Meaning and importance of checking sorting machine;			
	 Points to be considered while checking sorting machine; 			
	Types of sorting machines;			
	 Process of checking sorting machines; 			
	• Different points to be checked before starting machine (storage space, condition			
	magnet, mess, sound, clea	inness, safety measures etc.	.).	
Safety/precaution	Maintain if any defects were noticed.			
Tools, equipment and materials	Checklist, stationary;			
	 Bucket, bowl and Bata, 			

Task number:	36.			
Task statement:	Perform sorting by machine for black tea			
Level of task:	Significance	Ease	Occurence	
	3	2	3	
Terminal performance standard	Given Condition:			
	Checked machine			
	Task: Perform sorting by machine for black tea.			
	Time: N/A			
	Standard/Criteria:			
	• Sorting machine is found running in normal condition (Normal sound and RPM)			
	• Feeding of DMT is done as per the capacity of sorting machine or			
	 Machine is made free from over and less feeding; 			
	• Feeding thickness is maintained 1 inch.			
Related technical knowledge	Meaning and importance of run sorting machine;			
	 Points to be considered while running machine; 			
	Grade of discharge of teal.			
Safety/precaution	Checking of discharge of tea and foreign materials are critical.			
Tools, equipment and materials	DMPPE, pan, broom;			
	Bucket, shovel and bowl.			

Task number:	37.			
Task statement:	Perform grade analysis of graded tea			
Level of task:	Significance	Ease	Occurence	
	3	3	3	
Terminal performance standard	Given Condition:	·		
	 Sample of graded products 	and types of sample.		
	Task: Perform grade analysis of graded products (Tea)			
	Time: 15 minutes /sample.			
	Standard/Criteria:			
	 Size of graded products is found uniform; 			
	Off sized are separated.			
Related technical knowledge	Meaning and importance grade analysis of graded tea;			
	 Different size of graded products; 			
	Points to be considered wh	ile analyzing grade;		
	Types of mess used in the machine.			
Safety/precaution	References materials are essential.			
Tools, equipment and materials	Sample;			
	Sampler and mess.			

Task number:	38.			
Task statement:	Take sample of graded tea			
Level of task:	Significance	Ease	Occurence	
	3	2	3	
Terminal performance standard	Given Condition:			
	 Final product; 			
	 Volume/quantity; 			
	 Standard procedure. 			
	Task: Take sample of grade	d tea.		
	Time: 10 minutes /sample.			
	Standard/Criteria:			
	 Sample is represented the whole population of products; 			
	 Sample size is maintained 200 gram; 			
	Samples are packed in a p	ooly bag;		
	 Samples are labelled. 			
Related technical knowledge	Meaning and importance of	of sampling to final product;		
	 Points to be considered while taking sample; 			
	 Procedure of sampling; 			
	 Quantity of sample; 			
	Labeling information's in the second se	ne sample.		
Safety/precaution	Standard procedure of sampling is critical.			
Tools, equipment and materials	 Sampler bag, sticker; 			
	Weight balance;			
	Sealing machine and marker/pen.			

Task number:	39.		
Task statement:	Taste sample of final product		
Level of task:	Significance	Ease	Occurence
	3	1	3
Terminal performance standard	Given Condition:		
	 Sample of final products; 		
	Task: Taste sample of final p	roduct.	
	Time: 30 minutes /sample.		
	Standard/Criteria:		
	 Taste result matched with the taste result of supervisor; 		
	• Appearance of products is seen even size, uniform color, well rolled and bright;		
	 Aroma of products is recorded (aroma: pleasant); 		
	 Infusion is recorded (infusion: even color and bright); 		
	• Liquor is recorded (liquor: bright and as per desire color);		
	 Flavor is recorded (flavor: pleasant; 		
	• Taste is recorded (taste: As per the desire character and tea taste or given sample).		
Related technical knowledge	Meaning and importance of tasting final products;		
	 Points to be considered while tasting final products; 		
	Type of taste of final products;		
	• Sample size and quantity 91 gm /100 ml/2.5 gm/200 ml of water for 5 mins.		
Safety/precaution	Testing experience is prime.		
Tools, equipment and materials	Sample, cup, water, weighing balance, tasting cup set.		

Task number:	40.		
Task statement:	Perform manual packaging		
Level of task:	Significance	Ease	Occurence
	3	2	3
Terminal performance standard	Given Condition:		
	 Final products; 		
	Quantity/volume of package	jing;	
	• Size of packet/per packet	weight.	
	Task: Perform machine pack	eging.	
	Time: 10 - 15 minutes /packet.		
	Standard/Criteria:		
	 Packaging is done as per the given volume/weight; 		
	 Packaging is completed as per the given volume; 		
	Packets are sealed;		
	 Packets are labelled as per the desired labelled; 		
	Packets are stored in safe place.		
Related technical knowledge	Meaning and importance of	of packaging;	
	Types and grade of tea;		
	Normal or desired packets size;		
	 Procedure of packaging of different quality of tea; 		
	Points to be considered while packaging.		
Safety/precaution	Quantity and sealing of pa		
Tools, equipment and materials	Paper sacks, sealed machine, boxes, cartoon tape;		
	• Sewing needle, thread, poly bags, wrapping plastic, sacs and PPE.		

Task number:	41.		
Task statement:	Perform packaging by machine		
Level of task:	Significance	Ease	Occurence
	3	2	3
Terminal performance standard	Given Condition:		
	 Final products; 		
	Quantity/volume and size	of packet/per packet weight.	
	Task: Perform packeging by machine.		
	Time: 2-3 minutes /packet.		
	Standard/Criteria:		
	 Packaging is done as per the given volume/weight; 		
	 Packaging is completed as per the given volume; 		
	 Packets are labelled and packets are sealed; 		
	• Packets are stored in safe place and are verified as per given standard.		
Related technical knowledge	Meaning and importance of machine packaging;		
	• Types and grade of tea;		
	 Procedure of packaging of different quality of tea; 		
	 Information to be included in labelling; 		
	 Common practices of packaging in the industry. 		
Safety/precaution	Quantity and sealing of packets are critical.		
Tools, equipment and materials	Packaging machine, paper sacks, sealed machine, boxes, cartoon tape;		
	Sewing needle, thread, poly bags, wrapping plastic, sacs and PPE		

Task number:	42.			
Task statement:	Keep records			
Level of task:	Significance	Ease	Occurence	
	3	3	3	
Terminal performance standard	Given Condition: • Recording forms/format/book;			
	 Types of activities to be re 			
	Task: Keep records.			
	Time: 30 minutes /day routin	e work		
	Standard/Criteria:			
	 Activities are recorded immediately after completion of task; 			
	Required information's are recorded;			
	 Information's are filled as per the given formats/forms; 			
	Formats/forms are filed;			
	Information's are made understandable.			
Related technical knowledge	Meaning and importance of record keeping;			
	Points to be considered while keeping record;			
	Types of activities to recorded:			
	 Human resources 			
	 Maintenance and cleaning 			
	○ Farmers			
	 Stock, Sales and marketing 			
	 Processing, Packaging and storage 			
	 Receiving, dispatch and payment Fuel record 			
Safatularacaution				
Safety/precaution	Regular updating is essen			
Tools, equipment and materials • File, format, record book, stationary;				
	Computer, cupboard and calendar.			

Task number:	43.		
Task statement:	Prepare duty wheel		
Level of task:	Significance	Ease	Occurence
	3	1	3
Terminal performance standard	Given Condition:		
	Size of factory and numbe	r of staffs/labour;	
	Technical area of individua	I and types of activities to	be perform;
	Job position and description	n of enrolled human resou	rces.
	Task: Prepare duty wheel.		
	Time: N/A (Based on size of farm/plant)		
	Standard/Criteria:		
	 The duty wheel is matched with the size or capacity of factory; 		
	 Workloads are distributed evenly as per the number of staffs/labour; 		
	• Technical area of individual and types of activities to be perform is matched.		
Related technical knowledge	Meaning and importance of duty wheel;		
	 Points to be considered while preparing duty wheel; 		
	 Types to human resources and their job description and expertise; 		
	 Types of activities to be performed; 		
	 Time, season and factory rules and regulations. 		
Safety/precaution	Consider even workload of	the workers.	
Tools, equipment and materials	Stationary, staffs details;		
	Record files and computer.		

Task number:	44.			
Task statement:	Supervise subordinates / workers			
Level of task:	Significance	Ease	Occurence	
	3	2	3	
Terminal performance standard	Given Condition:			
	Size of factory and numbe	r of staffs/labour;		
	 Technical area and expert 	ise of individual;		
	• Types of activities to be perform and duty wheel.			
	Task: Supervise subordinates/workers.			
	Time: 30 minutes /routine work (or based on regular basis).			
	Standard/Criteria:			
	 Supervision is recorded; 			
	 Feedback and feed-forward given to the staffs is recorded; 			
	 Supervision report is reported to the supervisor; 			
	 Supervision report is satisfied the supervisor. 			
Related technical knowledge	 Meaning and importance of supervision; 			
	 Points to be considered while supervising; 			
	 Job description of staffs; 			
	 Number of staffs/labour and their technical expertise; 			
	 Types of activities to be perform and timing/schedule; 			
	• Responsibility, time and reporting process and channel.			
Safety/precaution	Evaluate working atmosphere and job description or responsibilities.			
Tools, equipment and materials	Supervision format / check	list and stationary.		

Task number:	45.		
Task statement:	Motivate staff/worker		
Level of task:	Significance	Ease	Occurence
	3	1	3
Terminal performance standard	Given Condition:		
	 Staff/worker; 		
	 Tea processing plant. 		
	Task: Motivate staff/workers		
	Time: N/A		
	Standard/Criteria:		
	 Productivity of the factory is found increased; 		
	 Punctuality in the factory is maintained; 		
	 Staffs/workers are made ready to take responsibility; 		
	 All staffs/workers are exhibited happiness; 		
	Peace full environment is created in the factory.		
Related technical knowledge	Meaning and importance of motivation;		
	 Points to be considered while motivating the staffs/workers; 		
	• Factors of motivation of the worker/staffs; (Reward/punishment, Incentives, Leave,		
	Training/exposure, promotion);		
	Desirable behaviors of the	manager/supervisor.	
Safety/precaution	Consider sustainability of the organization and consistency.		
Tools, equipment and materials	References materials of motivation.		

Task number:	46.			
Task statement:	Check voltage power supply			
Level of task:	Significance	Ease	Occurence	
	3	1	3	
Terminal performance standard	d Given Condition:			
	 Different electrical machin 	es;		
	 Recommended voltage / s 	pecifications.		
	Task: Check voltage power s	supply.		
	Time: 5 minutes /routine wor	k.		
	Standard/Criteria:			
	 Safety protocol is followed 	• ,		
	 Voltage situation is recorded; 			
	Further process is recommended	mended (voltage, run the m	nachine or stop the running	
	machine or needs mainter	nance).		
Related technical knowledge	 Electricity safety requirem 	ent;		
	Meaning and importance of	of checking voltage of power	supply;	
	 Points to be considered w 	hile checking voltage of pow	ver supply;	
	Complications of irregular	voltage power supply;		
	 Types of voltage. 			
Safety/precaution	Safety measures are critical.			
Tools, equipment and materials	Volt meter, tester;			
	Electricity tool box, PPE/sa	afety wears.		

Task number:	47.		
Task statement:	Troubleshoot problems processing machines		
Level of task:	Significance	Ease	Occurence
	3	1	3
Terminal performance standard	Given Condition:		
	Case history or briefing of	processing plant;	
	 Tools/equipment/machines and their specifications. 		
	Task: Troubleshoot problems of processing machines.		
	Time: N/A		
	Standard/Criteria:		
	Common simple problems are identified;		
	• Further action or maintenance is recommended.		
Related technical knowledge	Meaning and importance of troubleshooting in machine;		
	Points to be considered wheeled w	nile troubleshooting of mach	ine;
	Working procedure of mac	hines;	
	Normal sounds of different	machines;	
	Potential common problem	is encountered in machines.	
Safety/precaution	Apply safety protocol and references or specifications of machines.		
Tools, equipment and materials	Wrench, tester, plier, safet	y wears/equipment's, millim	eter;
	Hammer/tools box, cooler, jug and puller.		

48.			
statement: Perform basic mechanical maintenance			
Significance	Ease	Occurence	
3	2	3	
Given Condition:			
Machines with loose nut bo	lts;		
 Machines to be greese; 			
 Machines with dirt/dust; 			
Machines to be refuled.			
Task: Perform basic mechanical maintenance			
Time: N/A (Depends on types of problem).			
Standard/Criteria:			
 Not bolts are tighten of the given machine; 			
Machines are greased;			
Machines are cleaned;			
• Loose wires are sealed;			
Machines is refueled;			
Maintenance is reported.			
Meaning and importance of mechanical maintenance;			
 Points to be considered while maintenance of machines; 			
 Common types of problems encountered in the processing machines; 			
 Types and quality of machines and their alternatives; 			
Machine maintenance proc	edures and common spares	s parts.	
Possible accidents and ways to minimize them.			
Wrench, tester, plier, safety wears/equipment's, multi-meter;			
	Perform basic mechanical m Significance 3 Given Condition: • Machines with loose nut boo • Machines to be greese; • Machines to be greese; • Machines to be greese; • Machines to be refuled. Task: Perform basic mechani Time: N/A (Depends on types Standard/Criteria: • Not bolts are tighten of the • Machines are greased; • Machines are cleaned; • Loose wires are sealed; • Machines is refueled; • Machines is refueled; • Machines of problems • Types and quality of machi • Machine maintenance proc • Possible accidents and way • Wrench, tester, plier, safety	Perform basic mechanical maintenance Significance Ease 3 2 Given Condition: Machines with loose nut bolts; Machines to be greese; Machines with dirt/dust; Machines to be refuled. Task: Perform basic mechanical maintenance Time: N/A (Depends on types of problem). Standard/Criteria: Not bolts are tighten of the given machine; Machines are greased; Machines is refueled; Loose wires are sealed; Maintenance is reported. Meaning and importance of mechanical maintenance; Points to be considered while maintenance of machine Common types of problems encountered in the process: Types and quality of machines and their alternatives; Machine maintenance procedures and common spares	

Task number:	49.		
Task statement:	Replace fan belt of machine		
Level of task:	Significance	Ease	Occurence
	3	2	2
Terminal performance standard	Given Condition:		
	 Size of fan belt; 		
	 Types of machine. 		
	Task: Replace fan belt.		
	Time: 15 – 30 min depends on the size of machine.		
	Standard/Criteria:		
	 Fan belt is replaced by same number and size; 		
	Machine is seen running in normal condition.		
Related technical knowledge	Meaning and importance of replacing fan belts;		
	 Points to be considered while replacing fan belts; 		
	 Types and size of different fan belts; 		
	Fan belt replacement proc	edure.	
Safety/precaution	Ensure machine is off line		
Tools, equipment and materials	Wrench, tester, plier;		
	• Safety wears/equipment's, multi-meter;		
	Color, jug, puller and fan belts and tool box.		

Task number:	50.		
Task statement:	Perform steaming for Green tea		
Level of task:	Significance	Ease	Occurence
	3	1	3
Terminal performance standard	Given Condition:		
	Received green leaf;		
	Quantity to be steamed.		
	Task: Perform steaming for green tea.		
	Time: 5 minutes /lot.		
	Standard/Criteria:		
	Steam pressure is found in green zone;		
	• Steamed leaf and stem are found flexible when bended/twisted or like rubbery;		
	Uniform leaves are steamed at one lot.		
Related technical knowledge	Meaning and importance of de-enzymeing;		
	Meaning and importance of steaming;		
	 Points to be considered while de-enzymeing; 		
	 Procedure and temperature requirement for steaming; 		
	• Types of steaming machine;		
	Required steaming time while processing;		
	Prerequisite of steaming;		
	Prose and cones of steaming;		
	Types of steamer and boiler;		
Safety/precaution	Apply safety protocols.		
Tools, equipment and materials	Steamer, boiler, bucket, energy;		
	PPE, water and cooling trough.		

Task number:	51.			
Task statement:	Perform rosting for Green tea			
Level of task:	Significance	Ease	Occurence	
	3	1	3	
Terminal performance standard	Given Condition:			
	Received green leaf;			
	Quantity tobe rosted.			
	Task: Perform rosting for green tea.			
	Time: Dpends on machine size.			
	Standard/Criteria:			
	 Steamed leaves are found rubbery when bended/twisted; 			
	Green color is found preserved or not changed;Input/output time 2 minutes is maintained.			
Related technical knowledge	 Meaning and importance of de-enzymeing for green tea; Meaning and importance of roasting for green tea; Points to be considered while roasting for green tea; Procedure of roasting for green tea; Temperature requirement for roasting; Prose and cones of roasting; Cooling is required immediately after roasting/steaming. 			
Safety/precaution	Apply safety protocols.			
Tools, equipment and materials	Roster, de-enzymer, power supply, bucket, firewood;			
	• Thermal gun, trough, cooling fan and dryer.			

Task number:	52.		
Task statement:	Proess golden tea		
Level of task:	Significance	Ease	Occurence
	3	1	3
Terminal performance standard	Given Condition:		
	Received green leaf that c	an be used to be processed	;
	Quantity to be processed and sample of green tea.		
	Task: Proess golden bright tea. Time: N/A		
	Standard/Criteria:		
	 Final products of golden te 	majority;	
	 Final products of golden te 	sistent;	
	 Testing result of golden tea is matched with the characteristics of give (liquors, taste, appearance, infusion, color, and aroma). 		
Related technical knowledge	Meaning and importance of processing golden tea;		
	 Points to be considered while processing golden tea; 		
	 Procedure of processing golden tea; 		
	 Advantages and disadvantages of golden tea; 		
	 Quality of green leaf needed to prepare golden tea; 		
	 Appropriate season for processing golden tea; 		
	Characteristics of golden tea.		
Safety/precaution	Apply safety protocol.		
Tools, equipment and materials	Roller, withering trough, weighing machine, grader and packaging.		

Task number:	53.		
Task statement:	Proess Oolongg tea		
Level of task:	Significance	Ease	Occurence
	3	1	3
Terminal performance standard	Given Condition:		
	 Received green leaf that can be used to be processed. 		
	Quantity to be processed.		
	Task: Proess Oolong tea.		
	Time: N/A		
	Standard/Criteria:		
	 Final products of majority of golden tea is made golden in color; 		
	 Final products of golden tea is found uniform and consistent; 		
	 Testing result of golden tea is matched with the characteristics of the given sa (Color- mahanadi, taste-fruity, appearance-liquors, infusion-coppery, aroma) 		
Related technical knowledge	Meaning and importance of processing Oolong tea;		
	Points to be considered while processing Oolong tea;		
	Procedure of processing Oolong tea;		
	 Advantages and disadvan 	tages of Oolong tea;	
	 Quality of green leaf needed to prepare Oolong tea; Appropriate season for processing Oolong tea; Characteristics of Oolong tea; 		
	Types of Oolong tea.		
Safety/precaution	Apply safety protocol.		
Tools, equipment and materials	 Roller, withering trough, rocking machine, panning machine; 		
	 Pressure machine and ball breaker machine. 		

Task number:	54.			
Task statement:	Proess white tea			
Level of task:	Significance	Ease	Occurence	
	3	1	3	
Terminal performance standard	Given Condition:			
	 Received green leaf that can be used to be processed; 			
	 Quantity to be processed and sample of white tea. Task: Proess white tea. 			
	Time: N/A			
	Standard/Criteria:			
	 Appearance of the white tea is found white colour like snow; Final product is made uniform / consistent; Testing result of final products is matched with the testing result of sample (Liquor, color, taste, appearance, Infusion, Aroma). 			
Related technical knowledge	 Meaning and importance of processing white tea; Points to be considered while processing white tea; Procedure of processing white tea; 			
	 Advantages and disadvantages of white tea; 			
	 Quality of green leaf needed to prepare white tea; 			
	 Appropriate season for processing white tea; Characteristics of white tea; 			
	 Types of different specialty tea. 			
Safety/precaution	Apply safety protocol.			
Tools, equipment and materials	Roller, withering trough, rocking machine, panning machine;			
	 Pressure machine and ball 	l breaker machine.		





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